

Port Call Registry Monson Agencies



Monson Agencies: Based in Fremantle with offices Australia wide, Monson Agencies provides shipping, cargo and logistical services to owners and charterers of vessels, producers and shippers of minerals and metals, and commodity traders.

Background: After Monson receives a request from a vessel due to arrive in an Australian port the operations officer provides an estimate of the agency fees and port fees and sends it to the vessel's owners. The Port Call Registry manages all the above and provides statistical reporting ability as well as interfacing with the internal accounting system to invoice ships and owners.

THE BRIEF

Zoodata inherited a system built by a company which had unfortunately not survived the Global Financial Crisis. The Port Call Registry was partly in production but Monson required many changes and additions, which Zoodata has since implemented.

Most of the work on this systems has been in improving reporting functionality, integration with accounting systems, tidying up the front end and improving the user experience.

TECHNICAL DATA

The main technologies used are:

- .NET
- SQL Report Services

CLIENT BENEFITS

- Saves time for Monson staff
- Able to recoup money quicker
- Instant feedback to our developer means Monson gets the system they find most practical for their needs.
- Improves the data capturing process
- Streamlines data capture to provide data visibility of every port call
- Provides accurate reporting facilities to ensure streamlined cashflow and an efficient accounts procedure.
- Ensures billing processes are more efficient.
- Provides support by managing the database server application.
- Saves money, savings which often pay for the cost of development or enhancements.